



PIONEER

Center for Human Services



2020 ANNUAL
REPORT
PERSEVERANCE





*This Annual Report is dedicated to our hard-working staff that showed **PERSEVERANCE** during a challenging time in everyone's lives.*





PIONEER

Center for Human Services

 Administrative Office
4031 West Dayton Street, McHenry, IL 60050

 **Intellectual & Developmental Disability Services**
4001 & 3941 West Dayton Street, McHenry, IL 60050
Group Homes in McHenry, Woodstock, Harvard,
Johnsburg, Crystal Lake, Lake in the Hills, Cary,
Lakewood

 **Behavioral Health Services**
Child & Family Therapy Center
13707 West Jackson Street, Woodstock, IL 60098
Group Homes in Woodstock, IL

 **McHenry County PADS Homeless Services**
PADS Homeless Shelter
1805 S. IL Route 31, McHenry, IL 60050

Pioneer Center is a private, non-profit charitable organization, providing programs for people with developmental disabilities, behavioral health services and homeless shelter needs in the McHenry County community.

OUR VISION

A World Where Each Person Is Valued and Given Equal Opportunity.

OUR MISSION

Helping People Live A Dignified Life of Well-Being, Independence and Inclusion.

OUR VALUES

We Value A Culture Where the Interest of the People Served Is at the Center of All We Do.

OUR STORY BEGAN...

In 1958, a small group of parents began meeting to determine how best to educate their children with developmental disabilities. As parents, wanting more for their children, they dared to dream of the opportunity for education and an enriching life for their loved ones to reach their full potential. This inspiring group of parents bonded together to create the first day school program in McHenry County, Illinois for children with developmental disabilities. The act of determination led to the creation of the organization that would become Pioneer Center for Human Services. This grassroots beginnings was decades before the Americans with Disabilities Act (ADA) was established noting the founders' courageous efforts for a more inclusive world.

A MESSAGE FROM OUR CO-CEO'S

Pioneer Center's fiscal year 2020 was like no other year with the Covid-19 pandemic having unprecedented impact on our community, services, staffing, safety and personal lives. It wasn't the year we expected or planned. Nevertheless, we rose to the challenge with resilience, innovation, new thinking, learning and resourcefulness. It is the Pioneer Center way!

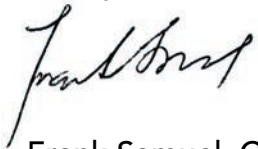
Our organization has proudly served our community for over 60 years with unwavering dedication and pride. During this public health crisis, our team moved quickly and successfully to keep our community and agency safe and healthy while continuing to meet our clients' needs. Each pillar of our services, Behavioral Health, Developmental Disabilities and Homeless Services, is vital to meeting the needs of our community, its growth, wellness and success. Despite the pandemic, we didn't miss a beat, and continued our mission to help people live a dignified life of well-being, independence and inclusion.

We faced the challenges of program size reductions and temporary closures. Although we missed the human and face-to-face interaction with our clients, we understood the difficulty placed on those served and their families. Our team quickly implemented behavioral health tele-therapy, and online developmental disability day programming to help meet the needs of our clients. Our Group Homes residents were provided a wide variety of in-home activities, safe community inclusion opportunities and technological support to stay connected with their friends and families.

We continued to persevere, built and opened our new community emergency PADS Homeless Shelter amidst the pandemic and crisis. We are also extremely proud of the team's focus on safety and wellness during the pandemic. Pioneer Center was one of the first providers to offer Covid-19 vaccinations to our clients and staff in our community. To maintain safety, we ensured adequate supplies of Personal Protective Equipment (PPE) and implemented appropriate facility cleaning. Consistent and frequent communication, guidelines, education and policies were provided to both our staff and clients on Covid-19 safety and mental health wellness.

We are thankful for your support both financial and other. It signifies your continued commitment to our vision to provide vital services to the community and a world where each person is valued and given equal opportunity.

Sincerely,



Frank Samuel, Co-CEO



Sam Tenuto, Co-CEO

EXECUTIVE LEADERSHIP

Frank Samuel, Co-CEO

Sam Tenuto, Co-CEO

SENIOR LEADERSHIP

Charles Cribaro, Director of Human Resources

Carrie Freund, Director of Homeless Services

Erin Brumfield Grima, MS, LCPC, Director of Behavioral Health Services

Randy Leggee, Director of Development

DJ Newport, Director of Developmental Disability Services



SERVICES WE PROVIDE

Pioneer Center provides 3 Pillar Divisions of Human Services and served over 1,100 clients in fiscal year 2020.

INTELLECTUAL & DEVELOPMENTAL DISABILITY (IDD) SERVICES

Our IDD programs promote independence by offering life skills, community inclusion, vocational training, and residential programs, each striving to help every person live life to their fullest potential.

- Day Services
- Residential Services
- Client & Family Support Services
- Intermittent CILA
- Special Olympics
- Home Based Support Services
- Community Employment Services



DID YOU KNOW?

- More than half of our clients earned a check from work opportunities within the day program.
- Over 70% of our day program clients participated in community inclusion events at least 2 times a month.
- Over 70% of our clients participated in wellness programming (fitness, sports, education)

BEHAVIORAL HEALTH (BH) SERVICES

BH is a collection of programs designed to help youth, adults and families succeed. The support ranges from therapy at our Child & Family Therapy Center to community support wherever the individual is in need.



- Child & Family Therapy Center
- Residential Group Homes
- Intensive Home Therapy
- Therapeutic Mentoring
- Prevention Program
- Teenage Mother's Initiative (TAMI)
- Runaway & Homeless Youth (RHY) Program

SIGNIFICANT OUTCOMES

- 70% of our BH clients met their treatment goals upon discharge.
- 90% of our RHY clients were reunited with their families.
- 85% of our homeless youths transitioned into stable housing.

SERVICES WE PROVIDE

HOMELESS SERVICES

Meeting people's most basic human needs of shelter, food and community support through programs that are designed for youth, families and individuals who are experiencing homelessness. The shelter operates 24 hours a day, 7 days a week and all year round.

- McHenry County PADS Homeless Shelter
- Case Management
- Transportation
- Homeless Youth 18-23 Program



SHELTER IMPACT

- Approximately 90% of our bed capacity at the shelter was full.
- 40% of our homeless clients exited PADS to a more stable environment.
- 100% of our clients were free of physical injury while staying at the shelter.

Please note: These numbers above reflect regulations set during Covid-19 safety precautions.



INTELLECTUAL & DEVELOPMENTAL DISABILITY SERVICES

For over 63 years the Intellectual Developmental Disability (IDD) staff has helped people reach their full potential and they continue to deliver a wide variety of vital services and programs to the community. These programs promote independence by offering life skills, coaching/training, opportunities to learn about and be an active member in their community, vocational training and residential living options. Prior to the pandemic, clients were active in the ABLE craft business program, community volunteer programs, Special Olympics and job placement services. During the pandemic, a portion of vital services were modified, and public health initiatives were implemented to successfully keep those served safe. Remote day services and socially distanced community opportunities were coordinated to keep clients mentally healthy, happy and socially connected. In 2021 the division will focus on new client recruitment, an additional group home close to our Dayton Street Campus and smaller size day programs located close to business districts and underserved areas of our county.



“My family and I will always have a special place in our hearts for Pioneer Center.”

- Trish Lauraitis, sister and guardian to Joe



BEHAVIORAL HEALTH SERVICES

Behavioral Health provides support and treatment to youth, adults and families. Services range from therapy at the Child & Family Therapy Center, residential treatment in our group homes and community support wherever an individual is in need. On November 11, 2019, Behavioral Health opened a new Child and Family Therapy Center at 13707 West Jackson in Woodstock, IL. The vision of Trauma Informed Care, understanding how trauma affects people’s lives, was realized through the design of the spaces and the services. The evolving needs of the community throughout the Covid-19 pandemic guided Pioneer Center’s Behavioral Health Division’s direction. The launch of a HIPAA compliant virtual therapy platform was adopted to serve the community due to the shelter in place orders. The Behavioral Health Division continues to grow because of the critical need for therapy programs and services.



“Our therapy would not be successful if it wasn’t for our therapist Megan and the consistency of having her throughout our daughter’s foster and adoption process.”

- Jennifer & Matt, clients of family therapy

HOMELESS SERVICES

On June 29, 2020, McHenry County PADS Homeless Shelter expanded their homeless services from a 34-bed shelter to a new 70-bed shelter to best meet the needs of the community. The new shelter is located in the back of The Chapel at 1805 South IL Rt 31 in McHenry, IL. PADS offers emergency shelter needs including, food, access to showers, laundry facilities, transportation, computers, phones, and an address to receive mail. In addition, PADS provides support services to help individuals experiencing homelessness work toward becoming self-sufficient. These support services enable individuals to receive crisis intervention, case management and linkage to community resources. PADS plans to open a commercial kitchen in 2021 to provide three meals a day to clients staying at the shelter. The safety and wellness of those served at the shelter was a top priority. Mitigation measures including Covid testing, monitoring of symptoms, usage of Personal Protective Equipment (PPE), deep sanitization, social distancing and Covid education were implemented. The diligence of those served and the staff successfully prevented any virus outbreak at the shelter.



“Over 30 years ago I was homeless, living in a car with my 2 young children. It is not about where you have been, what is important is what you do to get out of it.”

- Chris Long, PADS Program Technician



A LETTER FROM OUR CHAIRPERSON

On behalf of the Pioneer Center Board of Directors, thank you to our donors, volunteers and the community for helping us carry out our mission. We are grateful for your generosity, dedication and compassion.

The Board of Directors celebrates all success stories that make a positive impact on our community. A client with Intellectual and Developmental Disabilities (IDD) earning a fair income by selling their hand-crafted glass fusion jewelry. A family living at our PADS shelter receiving assistance to secure a new home. An adolescent partnering with her Pioneer Center mentor to meet the pressures of school. We cherish the resources that make our services possible and value the importance of our dedicated staff that makes it happen.

The ongoing support of our donors has helped us successfully open our PADS Homeless Shelter in McHenry, IL and our Child & Family Behavioral Health Center in Woodstock, IL. In addition, the financial assistance from our donors has provided us the ability to continue to serve McHenry County with day programs and group homes for clients with developmental disabilities.

We look forward to advancing our community service over the next year by deepening our focus on Behavioral Health trauma based services, enhancing and growing our day programming and group home services and implementing a food service training program with a commercial kitchen to provide onsite daily meals at our PADS shelter. The compassionate care of the Pioneer Center team dedicated to our mission and your kind donations help us provide community wellness, independence and inclusion for many more years to come.

We are optimistic about Pioneer Center's future and thanks to all that help us serve.

Sincerely,



Dan McCaleb

Board of Directors, Chairperson

BOARD MEMBERS



Board of Directors: (Left to Right) Back row - Josh Turk, Dan McCaleb, Tracy Annen, Brad Stewart
Front Row – Kathy Powell, Dianne Diana, Rebecca Heisler, Dick Draper

Dan McCaleb	Franklin Center for Government and Public Integrity/Illinois News Network
Rebecca Heisler	Retired College Administrator
Jay Weyers	Partner and Certified Financial Planner at Weyers McKeever Financial Partners
Dick Draper	Retired Salesman
Tracey Annen	Law Office of Tracey K. Annen, P.C.
Dianne Diana	Administration
Brad Stewart	Zukowski, Rogers, Flood & McArdle Law Firm
Kathy Powell	Retired from American Community Bank & Trust
Josh Turk	Intren

“Since Darren became an adult, Pioneer Center has been my rock. They provide so many opportunities, including living in a group home where he can socialize with others, field trips, Special Olympics and employment in the community. I am a member of the Board of Directors as a way to support and give back to the organization. I am grateful beyond words for Pioneer Center.”

- Rebecca Heisler, member of Board of Directors and parent of a client



VOLUNTEERS MAKE A DIFFERENCE

Volunteers play an integral role at Pioneer Center. While many areas at Pioneer Center are heavily regulated by governmental agencies, making it difficult for people to volunteer directly with clients, volunteers can assist in many other very important opportunities. Collecting money for Knights of Columbus Tootsie Roll Drive, helping to plan fundraisers or becoming a member of Pioneer Women's Group (PWN) are just a few ways to volunteer. PWN is a group of dedicated women, throughout McHenry County, volunteering their time and amazing talents to help Pioneer Center. If you are interested in finding out more about our volunteer opportunities, please call (815) 344-1230 and ask for the Volunteer Coordinator or fill out our online volunteer form at:

www.pioneercenter.org/volunteer-with-pioneer-center

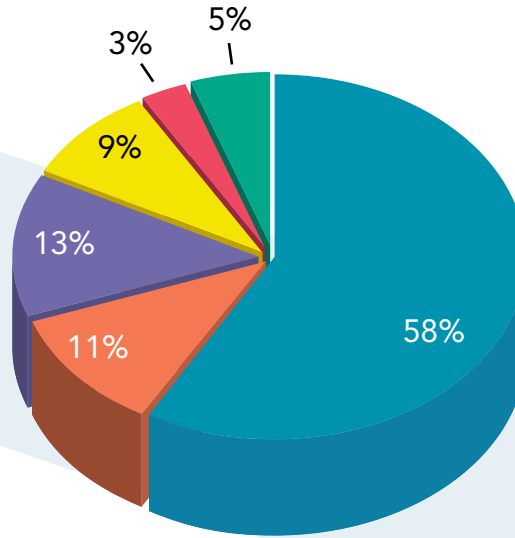


FINANCIAL SNAPSHOT

Financial Summary	FY2020 \$
Revenue	12,373,610
Expenses	11,839,699
Net Assets	533,911
Total Assets	9,184,470

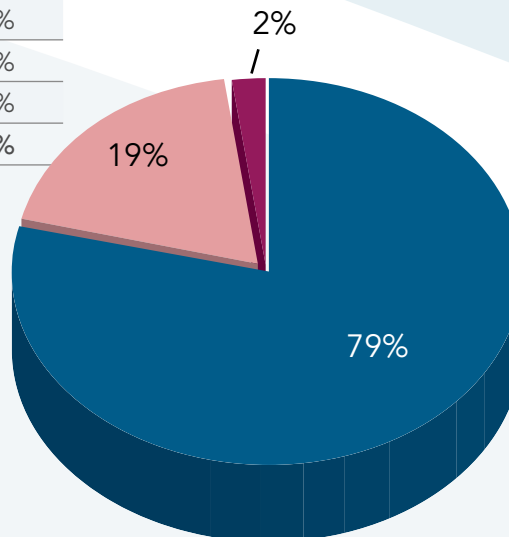
Agency Revenues	\$	%
State of Illinois	7,237,803	58%
Client & 3rd Party Fees	1,368,038	11%
Local Government	1,642,825	13%
Contributions	1,102,388	9%
Federal	354,290	3%
Other Grants & Misc.	668,266	5%
Total	12,373,610	100%

- State of Illinois
- Client and Third Party Fees
- Local Government
- Contributions
- Federal
- Other Grants & Miscellaneous



Agency Expenses	\$	%
Programs	9,337,144	79%
Management & General	2,212,707	19%
Fund Development	289,848	2%
Total	11,839,699	100%

- Programs
- Management & General
- Fund Development



EVERY DONATION HELPS OUR MISSION

Our services and programs will continue to succeed because of our staff and because of the generosity of donors and the support of the community. All donations help and are greatly appreciated.



To donate online to Pioneer Center, open your QR Code Reader or camera and hold your phone over the QR code. Your phone will automatically scan the code and direct you to our donation page.

Donations can be made directly on our website at www.pioneercenter.org/donate



"As a local business owner for over 36 years, Pioneer Center was the first nonprofit organization that I worked with on various projects. Over the years not only did I build a strong business relationship with them, but also learned of their broad impact within the community and how they truly helped all of their clients to succeed in life. Even now, after I have sold my business and moved away from McHenry County, I am proud to continue to support Pioneer Center and all of the programs they provide."

- Rick Schildgen, President CL Graphics

PLANNED GIVING

YOUR GENEROSITY BENEFITS OUR FUTURE

A planned gift, often contributed by an individual donor through a will, bequest, or trust, is a contribution that is arranged in the present and allocated at a future date. Planned Giving ensures future generations will benefit from your generosity.

To start the planned giving process, contact your financial advisor with the following information:

- Our Legal name - Pioneer Center for Human Services
- Our address - 4031 W. Dayton Street in McHenry, IL 60050
- Our Tax ID# - 36-2480845

For more information on Planned Giving, please contact Pioneer Center's Director of Development Randy Leggee at (815) 759-7144 or rleggee@pioneercenter.org. Thank you for your interest in leaving a legacy to help us sustain our mission at Pioneer Center.



"My wife and I were early supporters of McHenry County PADS. We saw the founder's compassion for helping those who, many times, through no fault of their own, found themselves without a permanent shelter. PADS gave them hope because they could provide a temporary place to stay, a phone number, address and counseling help to seek employment. PADS made it possible for people who found themselves in a homeless situation to redirect their lives. In other words, the PADS program helped people help themselves to again become productive citizens of our county. PADS provides a critical need in McHenry County to compassionately provide help to those that find themselves without permanent shelter. "

- CEO of Luster Leaf Products and PADS Homeless Shelter Donor



THANKFUL FOR OUR KINDHEARTED DONORS

Full Circle Foundation
Mr. & Mrs. Paul J. Georgy
Woodland Foundation
The Community Foundation for
McHenry County
PERT Foundation
Advocate Good Shepherd
Hospital
Foglia Family Foundation
Mr. & Mrs. Larry Holbein
Chicago Community Foundation
Mr. & Mrs. John Streit
Mrs. Karla Chandler
Mr. & Mrs. Matt Turk
Mr. & Mrs. Earl Lomelino
Mr. & Mrs. Thomas Carey
Ms. Marjorie Klose
Bunker Hill Charities
First Congregational Church of
Crystal Lake
Protective Life Insurance
Company
G2 Revolution
Northwestern Medicine
Mr. & Mrs. Richard D. Naponelli

Illinois Tool Works Foundation
McMaster Carr Supply Co.
Matching Gifts Program
STAR Charities
Stryker
Mr. & Mrs. Gunnar J Hogfelt, Jr.
Knights of Columbus
Council #9167
Ms. Joyce Stevenson
Mr. & Mrs. Jeff Ladd
Richmond-Spring Grove Rotary
Village of Lake In The Hills
Beth & Rudnicki Insurance Agency

Smith Family Foundation
Mr. & Mrs. Jeff Nowland
Mr. & Mrs. Daniel L. Ushman
Network for Good
Marengo Tool & Die Works, Inc.
Church of Holy Apostles
Mr. Dave Zavasnik
Dan and Micki Chaplin Fund, Inc
Clothing Closet for
McHenry County
Mr. & Mrs. Ervin Lecoque
Astro Craft, Inc.
Knights of Columbus
Council #1204
Benevity Community Impact Fund

Alliance Contractors Incorporated
Knights of Columbus
Council #8366
Robert & Karen Boncosky
Mr. & Mrs. James Pecoraro
McHenry Country Club Ladies
Association
Protective Life Corporation
Mr. & Mrs. Mark Ritchie
Weiler Family Foundation
Grove Plating Co., Inc.
Howard and Geraldine Knaack
Foundation
American Community Bank &
Trust
Knaack Foundation
Baird & Warner
Mr. & Mrs. Kenneth Fotos
Mr. & Mrs. George Roth
Mrs. Victoria Skala
Marc Frydrychowicz
Auxilium Health Care
Mrs. Tracey Annen

Marengo Auto Body & Glass
Mr. & Mrs. Ron Lauraitis
Mr. & Mrs. Eric Bock
Ms. Barbara Lanphier
Crystal Lake Bank & Trust
Ms. Kathleen Stone
Mr. & Mrs. Tom Buffo
Fox River Ladies Auxillary
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Mr. & Mrs. Tim Holian
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Heartland Computers
Knights of Columbus Council #776
St. Thomas Apostle Womens Club
Mr. & Mrs Donald Kountz
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Pound Bakery
Knights of Columbus
Council #13476
Eder, Casella & Co.
St. Mary Church
St. Patrick Church
Lenco Electronics, Inc.
Crystal Lake Brewing Company
Knights of Columbus
Council #1288
Tree of Life Unitarian Universalist
Congregation
Mr. & Mrs. Karl Drye
Rotary Club of McHenry
MercyCare Health Plans
Shepherd of the Hills Church
Mr. & Mrs. John Todd
Rotary-Fox Valley Sunset
Utility Business Media, Inc.
Great Lakes Credit Union
Singleton Management

THANK YOU TO OUR SPONSORS

Due to Covid-19, Pioneer Center postponed all public events. Although we were unable to host any fundraisers, our kind event sponsors all agreed to graciously donate to our cause. We want to thank our generous sponsors in our community and let them know they are greatly appreciated. The companies you see represented here are supporting the dedicated work at Pioneer Center. Their event sponsorship funding goes directly to our programs and is vital to our success. If you are interested in sponsoring future events, please contact our Director of Development, Randy Leggee at (815) 759-7144



ASTRO CRAFT, INC.



DONATIONS



PIONEER

Center for Human Services

