

ANNUAL REPORT

2022



*Making a
Difference*



Pioneer Center is a private, non-profit 501c(3) charitable organization, providing services for people with Developmental **Disabilities**, experiencing **Homelessness** and **Behavioral Health** needs in the McHenry and Lake County communities.

Our **VISION:**

A World Where Each Person Is Valued and Given Equal Opportunity.

Our **MISSION:**

Help People Live a Dignified Life of Well-Being, Independence and Inclusion.

Our **VALUES:**

We Value a Culture Where the Interest of the People Served Is at the Center of All We Do.



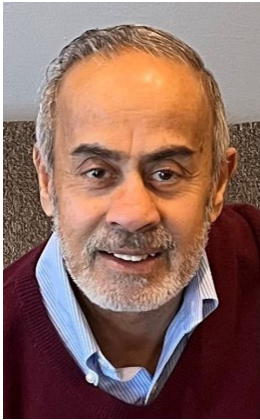
Our **HISTORY**

In 1958, a small group of parents began meeting to determine how best to educate their children with developmental disabilities. As parents, wanting more for their children, they dared to dream of the opportunity for education and an enriching life for their loved ones to reach their full potential. This inspiring group of parents bonded together to create the first day school program in McHenry County, Illinois for children with developmental disabilities. The act of determination led to the creation of the organization that would become Pioneer Center for Human Services. This grassroots beginnings was decades before the Americans with Disabilities Act (ADA) was established noting the founders' courageous efforts for a more inclusive world.



One of our Founders Verona Huff, pictured with her daughter Sandy.

A MESSAGE FROM OUR CEO



As I reflect on fiscal year 2022, Pioneer Center never wavered on our mission, but moved past the pandemic and clearly emerged stronger, accomplishing established strategic goals and objectives. Although the effects of the pandemic caused labor crises, market complexities and shortages, our Human Resource Team deftly established various hiring practices to overcome these obstacles. Our staff of approximately 200 performed incredibly well by adapting, collaborating and finding ways to overcome these challenges, while maintaining high quality services.

We are heading towards 65 years of service to the community, and we do so with unwavering dedication, passion and pride. Each pillar of our services, **Developmental Disabilities, Behavioral Health and Homeless Services**, is vital to meeting the needs of our community, its growth, wellness and success. Our diversity in services makes us unique, and is our strength, allowing us to meet the needs of our community.

Our key accomplishment on the Developmental Disabilities Pillar includes a Community Day Program in the Woodstock Square, an Adult Autism Group Home in McHenry and partnering with the Northern Illinois Special Recreation Association (NISRA) to establish a Recreational Day Program (Bright) in Huntley. These three new programs serve to integrate our clients with the community, consistent with our mission of independence and inclusion.

Other key accomplishments across the other two Pillars, Behavioral Health and Homeless Services, includes planning work on final phase of the new PADS Homeless Shelter by adding a family room, staff offices, conference room and floor upgrade and leading efforts to migrate to a new Electronic Health Record System (EHR) to support future service growth, best practices, productivity and efficiency. In addition, we re-designed and introduced our new logo as seen on the cover page of this Annual Report with a tag line that says it all: **“Passion to Serve. Commitment to Care”**. It is about our passionate team and their commitment to care, serving all our clients.

We are grateful to our donors, grantors and volunteers that continue to help and support us. You have positioned us to focus on the long-term sustainability of Pioneer Center and our strategic needs.

We are thankful for your support, both financially and otherwise. Your continued commitment to our vision helps provide vital services to the community and contributes to a world where each person is valued and given equal opportunity.

With gratitude,

A handwritten signature in black ink, appearing to read "Frank Samuel". The signature is written in a cursive, flowing style.

Frank Samuel, CEO



*(left to right) Randy Leggee, Carrie Freund, Frank Samuel, DJ Newport, Charles Cribaro, Erin Brumfield Grima
(Not Pictured - Sarah Lacher)*

EXECUTIVE LEADERSHIP

Frank Samuel,
CEO

SENIOR LEADERSHIP

Charles Cribaro,
Chief Human Resources Officer

Carrie Freund,
Director of Homeless Services

Erin Brumfield Grima,
Director of Behavioral Health Services

Randy Leggee,
Director of Development

DJ Newport,
Director of Developmental Disability Services

Sarah Lacher,
Director of Developmental Disability Residential Services

DEVELOPMENTAL DISABILITY SERVICES

The goal of the Developmental Disabilities (DD) pillar is to provide services that enable people to reach their full potential. We deliver a wide variety of vital services and programs to the community that promote independence by offering life skills, coaching/training, opportunities to be an active member in their community, vocational training and residential living options. Our programs promote independence through skill acquisition. Every program strives to enable those we serve with the dignity, well-being, independence, and inclusion necessary to live life to their fullest potential. The following is a list of programs and services offered by the DD Pillar.

- Community and Day Services
- Residential Services/Community Integrated Living Arrangements (CILA)
- Client and Family Support Services
- Intermittent CILA
- Special Olympics
- Home Based Support Services
- Community Employment Services

In 2022, our newest residential home in McHenry opened in response to the growing need for services for individuals with autism. This new home provides additional support and specialized training focusing on skill acquisition, behavior management and independence.

In 2023 our focus will be on increasing employment skills training in the day programs and expansion of specialized residential homes.



IMPACTFUL STATISTICS

- 665 Active Clients across all DD programs and Services
- 118 New Client intakes across DD programs
- 74 Clients served in DD Residential Programs
- 98 Clients served in Community Employment Services Program
- 54 Individuals with disabilities found community-based employment, 40 of whom found a job in under 90 days
- 119 Clients were able to maintain independence living alone or with family through support from our home-based, intermittent Residential and Community Family Program Services

BEHAVIORAL HEALTH SERVICES

Behavioral Health provides therapeutic services for children, teens, adults and families at all levels of care. Prevention Education facilitates groups and presents to schools and community groups about suicide, runaway and child abuse prevention. Crisis Intervention responds 24/7 to youth at risk of family separation due to run away or homelessness. Outpatient and home-based therapists utilize trauma-informed, evidence-based practices to empower clients to achieve their therapeutic goals. Behavioral Health Residential programs allow adults with mental illness to gain independent living skills and practice self-advocacy in a supportive environment. All Behavioral Health services are strength-based and client-centered to instill hope and promote resilience.



IMPACTFUL STATISTICS

- 525 Active Clients across all Behavioral Health programs
- 229 New client intakes across Therapy and Mentoring services
- 28 Residential Clients served in our Group Homes
- 102 Runaway and Homeless Youth served
- 94% of our Runaway Homeless Youth (RHY) clients were reunited with their families
- 80% of our Homeless Youths transitioned into stable housing

HOMELESS SERVICES

Pioneer Center for Human Services operates a year-round PADS Homeless Shelter in McHenry, IL at 2805 S. Route 31. The shelter operates 24 hours a day, 7 days a week, 365 days a year for resident clients. PADS is the only homeless shelter program in McHenry County that serves all demographics. PADS main goal is to reconnect those experiencing homelessness with programs throughout the community while providing emergency shelter, food and various services essential for self-sufficiency. When people first come to PADS, our focus is to meet people's most basic needs. This includes food, shelter, clothing, access to lockers, showers, laundry, phones and computers. PADS also operates our own transportation department, commercial kitchen, outreach and hotel voucher program. Our case management staff links people to community supports and resources through programs that are designed for youth, families and individuals experiencing homelessness.



The Hotel Voucher Program has been critical to the well-being of many McHenry County residents. This program is nimble and provides a safe place to shelter within a few hours or less. The program cooperates with every agency in the county, the local police and hospitals. We help the unsheltered residents during extreme cold or heat weather events. People need assistance before they acquire permanent housing or because they were newly evicted. Others need a few days of respite from a serious illness and this helps keep the spread of disease to a minimum. We cooperate with local law enforcement to place people who are vulnerable in a safe place and offer resources to better outcomes. Mental Health hospitals need our services when releasing someone vulnerable with nowhere to go, allowing time and space to make arrangements for next steps.

IMPACTFUL STATISTICS

- 145 people served including 8 families with 13 children
- The transportation program provided 575 client rides to the 73 clients that needed transportation support.
- Homeless clients spent a total of 10,216 nights at PADS and 30,648 meals were served
- The average length of stay for people who exited the program was 87.5 days
- 51% of the people who exited PADS moved to more stable housing.

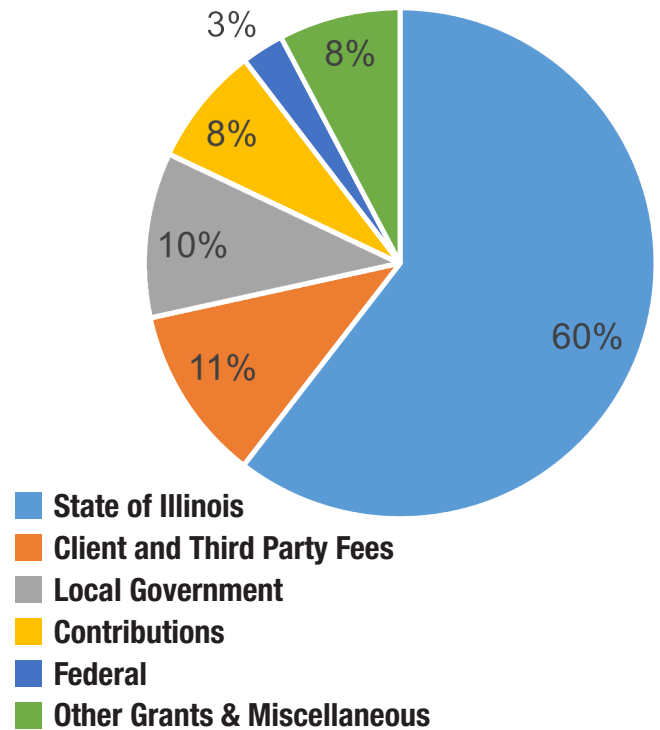


For More Information about our services, please visit our website at www.pioneercenter.org.
You can also contact us at (815) 344-1230 or email at info@pioneercenter.org.

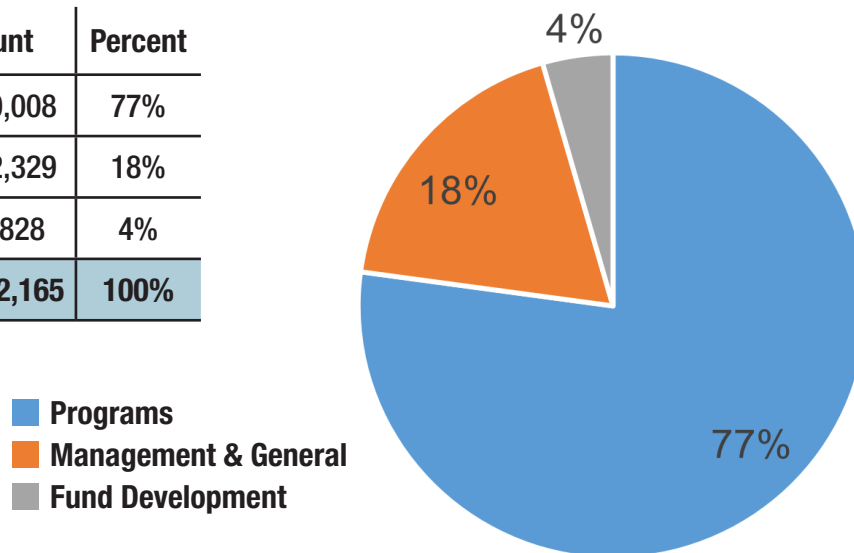
FINANCIAL SNAPSHOT

Financial Summary	FY 2022 Amount
Revenue	\$ 11,749,727
Expenses	\$ 11,872,165
Net Assets	\$ (122,438)
Total Assets	\$ 5,709,318

Agency Revenues - FY2022	Amount	Percent
State of Illinois	\$ 7,106,033	60%
Client and Third Party Fees	\$ 1,301,781	11%
Local Government	\$ 1,232,975	10%
Contributions	\$ 887,213	8%
Federal	\$ 315,462	3%
Other Grants & Miscellaneous	\$ 906,263	8%
Total	\$ 11,749,727	100%



Agency Expenses	Amount	Percent
Programs	\$ 9,160,008	77%
Management & General	\$ 2,182,329	18%
Fund Development	\$ 529,828	4%
Total	\$ 11,872,165	100%



Board of **DIRECTORS**

Rebecca Heisler,
Retired College Administrator

Dan McCaleb,
Executive Editor at The Center Square

Kathy Powell,
Retired VP of Financial Service at American Community Wealth Management

Tracey Annen,
Attorney at Law at Law Office of Tracey K. Annen, P.C.

Brad Stewart,
Attorney at Law at Zukowski, Rogers, Flood & McArole

Rik Master,
Partner/Architect, Main Architecture

Jay Weyers,
Owner and President at Weyers McKeever Financial Partners

Susan McCuiston,
President and Owner of daiOne

Timothy Moran,
Senior Vice President at Wintrust Business Banking

Dick Draper,
Retired Sales (term ended on June 30, 2022)



*(left to right) Timothy Moran, Dan McCaleb, Rebecca Heisler, Kathy Powell, Jay Weyers, Susan McCuiston
(Not Pictured - Tracey Annen, Rik Master, Brad Stewart)*



Dick Draper received a "Pioneer" award in recognition of 28 years of exceptional service, unwavering support, unconditional commitment and sacrifice serving as a Pioneer Center Board Member.

VOLUNTEERS MAKE A DIFFERENCE

Volunteers at Pioneer Center provide a variety of support involving fundraising, event planning/assistance, graphic design, administrative tasks, group home and facility projects, client activities and more.

All volunteers are required to pass/renew their training, be under staff supervision and submit to a background check and state agency list reviews.

The Pioneer Women's Network (PWN) and Pioneer Men's Alliance (PMA) meet monthly to discuss new fundraising ideas, sponsorships and community outreach.



The PWN and its event committees are a collaborative group of people from McHenry County and surrounding areas who love to come together to support the mission of Pioneer Center. Participants enjoy social time, laughs, learning and purpose while having fun through planning Pioneer Center's fundraising events and support of our community partners.

The PMA exists to support, promote and invest their time and talents to Pioneer Center as well as the greater community. The PMA was created to make a difference at Pioneer Center and have an impact on the quality of life in McHenry County. The goal is to constantly recruit new like-minded individuals in the area to grow our group and our ability to serve. We have found that working together with the PWN has created a positive and powerful force in our community.

If you are interested in finding out more about our volunteer opportunities, please call (815) 759-7130 and ask for our Volunteer Coordinator or fill out an online form at: www.pioneercenter.org/volunteer-with-pioneer-center.

IMPACTS LIVES

Because of your generous support, Pioneer Center for Human Services has been able to play a critical role in changing lives by helping to bring hope and dignity to so many people in our community. We thank you for your commitment and ask for your continued support in our vision to create a community where each person is valued and given equal opportunity. Contact our Development Office at (815) 759-7144 for more information.



WAYS TO GIVE



PLANNED GIVING



HOST A FUNDRAISER



EMPLOYER MATCH



GIFT OF STOCK



CORPORATE PARTNERSHIP



ENDOWMENT FUND



MAKE A GIFT BY MAIL

Checks, made out to Pioneer Center for Human Services, can be mailed to:
4031 West Dayton St.
McHenry, IL 60050



DONATE ONLINE

Make a secure donation online with a one-time, monthly or annual gift. Visit www.pioneercenter.org/donate

THANK YOU TO OUR KINDHEARTED DONORS AND SPONSORS

Our benefactors play an integral role at Pioneer Center. Your kind donations help fund a variety of integral programs and services for people with developmental disabilities, behavioral health needs and homeless services. Thank you for your support and commitment to Pioneer Center. Your donations help strengthen the bonds of our community.

We can do so much more because of YOU!

We also want to thank our generous community and business partners. Event sponsorship funding goes directly to our programs and is vital to our success. If you are interested in sponsoring future events, please contact our Events and Volunteer Coordinator at (815) 759-7130.



Thank You



Pioneer Center
for Human Services

Developmental Disabilities • Behavioral Health • Homeless Services

Passion to Serve. Commitment to Care.

Administrative Office
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